

Frankie Spencer

RAIL SYSTEMS PROFESSIONAL ▪ CONSTRUCTION & OPERATIONS MANAGER ▪ PIONEERING PROJECT LEADER

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Professional Profile

A pragmatic and well-established rail construction and maintenance senior management professional with over 35 years' experience delivering high quality consortium projects across Europe and the Middle East. With versatility and a range of expertise, a purposeful and technical manager with exceptional problem-solving abilities. Demonstrating exemplary people skills, a patient and empathetic leader with skills in mentoring and training, and a specialism in electrical power. Having strengths in attention to detail, translates technical complexities and design specifications into clear processes and practical solutions. A rapid analyst with financial acumen and business strengths, confident when reporting to board executives and discussing progress with stakeholders and contractors. Proficient in nurturing cross-cultural teams with multiple nationalities, an aspirational specialist with the tools to success.

Competencies

Leadership & Vision ▪ Project Management ▪ Reporting ▪ Delegation ▪ Written & Verbal Communications ▪ Analysis Quality Assurance ▪ Process Management ▪ International Experience ▪ Financial Management ▪ Design Implementation Detail Oriented ▪ Efficiency Management ▪ Purposeful & Practical ▪ Excellence in Standards ▪ Pioneering Thinking

Career Summary

2000 – Present Project Manager

Company Name ▪ City, Country

KEY ACHIEVEMENTS

- Proactively implementing training and quality assurance processes to upskill staff and improve standards across the project; pioneering best practice in the Company construction community
- Consistently matching delivery of the project with client specifications and expectations, meeting project goals and stated outcomes
- Sensitively progressing the demobilisation of the project as it decreases from 1300 personnel to 60, and to eventual closure due to the impact of the COVID-19 pandemic

RESPONSIBILITIES

- Proactively ensuring project plans are completed within scope and to financial forecasts, within deadlines and to the highest quality standards
- Effectively collaborating with the Project Deputy Director to develop and implement project control plans, ensuring scope is maintained and expectations are clear
- Taking accountability for the progress of projects from end to end, monitoring performance against objectives and rapidly responding to any deviations
- Championing the implementation of policies and procedures, ensuring compliance and governance is robust and monitoring processes are accurately recorded
- Delivering accurate minutes of meetings for regular occurrences and on-demand sessions, delegating to administrative and junior staff as appropriate

2000 – 2000 Construction Track ▪ Civil Manager

Company Name ▪ City, Country

KEY ACHIEVEMENTS

- Asked to take on the role following challenges within the previous management
- Realigned the budget to ensure profitability following a period of overspending

RESPONSIBILITIES

- Directly supported the Project Manager to facilitate the smooth running of the consortium, managing a range of areas including track, signalling, crossovers, and concrete works for viaducts

2000 – 2000

 **Manager: Third Rail**
Company Name ▪ *City, Country*


KEY ACHIEVEMENTS

- Led the construction of the third rail power line for the Metro, with sole accountability for delivering 150km of track across lines 4-5-6

RESPONSIBILITIES

- Efficiently planned and organised the work schedules for a team of 350 staff
- Took overall responsibility for Health & Safety, Risk management and Quality Assurance, as main point of contact across the site
- Ensured the accurate delivery of Red Line drawings and as build specifications, problem solving where discrepancies were identified
- Accurately monitored and managed third rail stock to ensure balance and procurement flow


2000 – 2000

 **Supervisor ▪ Superintendent: Track/Concrete**
Company Name ▪ *City, Country*

KEY ACHIEVEMENTS

- Capitalised on the opportunity to work internationally with this major project, moving into a temporary position while the Third Rail Manager position underwent a slight delay
- Gained a promotion from Supervisor to Superintendent within the temporary arrangement

2000 – 2000

 **Superintendent: Maintenance Railway Projects**
Company Name ▪ *City, Country*

KEY ACHIEVEMENTS

- Led the delivery of a new type of contract (Peel Venlo) providing maintenance over a 5-year period and demonstrating the feasibility of the arrangement

RESPONSIBILITIES

- Provided repair teams for common faults, regular maintenance projects, and contributed to new railway installations where changes needed to be made
- Coordinated a team of 45-50 employees across the Netherlands, ensuring smooth workflow, safety and quality of outcomes

Education


2000 – 2000

 **WEB 3 Education Act Level 3**
Institution Name ▪ *City, Country*

2000 – 2000

 **TBI VEV Business Installations**
Institution Name ▪ *City, Country*

2000 – 2000

 **Short Senior Secondary Education Electro**
Institution Name ▪ *City, Country*

2000 – 2000

 **Education Electro**
Institution Name ▪ *City, Country*

Awards and Certifications

Safety for Operational Overseers (Vol-VCA) ▪ Leader – Local Security ▪ Workshop Coaching ▪ Interview Coaching
Safety Communication Basic Safety (B-VCA) “Security 1” ▪ Extensive Additional Professional Qualifications

Languages

Dutch: Mother Tongue ▪ English: Good ▪ German: Good